



UAPL Culture

Purpose: We build connections that make lives better

What we believe

PHILOSOPHY

We are the premiere resource for our community.

We believe our staff are our most important asset.

We are a great place to work.

How we live our beliefs

PRIORITIES

We are a 5-star Library.

- Access to abundant, diverse collections
- Engaging and exciting programs for all ages
- Inviting and useful spaces that fit a variety of needs
- Access to technology, computers, and wifi

We provide excellent customer service and experiences.

- Easy and simple access and use of the Library and its resources
- Interactions should be friendly, respectful, polite, and positive
- We adapt so that our services and spaces meet community needs

We are a great place to work.

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| RESPECT | ◦ We value each other for our individual contributions, rewarding hard work, give staff the resources they need, and respect our differences and decisions. |
| POSITIVITY | ◦ We have a positive, flexible, can-do attitude, embrace change, and work towards solutions. |
| COLLABORATION | ◦ We invite the sharing of ideas and opportunities to work together. |
| COMMUNICATION | ◦ We expect everyone to give and receive feedback, actively listen, and provide timely, honest, and clear communication through the appropriate channels in a respectful way. |
| ACCOUNTIBILITY | ◦ All staff are given clear guidance on work, expectations for behavior, and goals and are held to the results. |